We see what you don't, and everyone is informed at the touch of a button.



FAST MOBILISATION OF PEOPLE AND EMERGENCY SERVICES INVOLVED IN A CRISIS

CERTAS multicall enables you to alert all of the people you need to at the same time, such as management, the crisis unit, technicians and your own employees, with a voice message recorded in advance.

HOW DOES CERTAS MULTICALL WORK?



1. Alarm situation

Certas receives an alert from a customer or a hazard warning system that something isn't right.

2. Trigger

Our Certas employee forwards the alert to all persons involved and all recipients defined in advance at the same time.

3. Acknowledgement

Thanks to the acknowledgement function, you know exactly which persons have received the alert.

4. Controlling

Updates on the current status of the alert, service report and Controlling are provided.

In a crisis situation, such as natural disasters, fire, demonstrations, technical faults, gas leak or flooding, Certas will take care of the organisation of the alerts, so that our customers can take the first emergency response measures without delay. Predefined groups of persons are notified with a pre-recorded voice message, and mobilised if necessary. Customers can trigger this themselves in the CERTAS multicall app – but we remain available for you 24/7.

YOUR ADVANTAGES WITH THE CERTAS MULTICALL APP AND SELF-COMMISSIONING

Call up the App Store and enter "CERTAS multicall" in the search field. Now install the app on your device.

The app is easy to use and offers a variety of other functions



Display of alarms in progress.

Acknowledgement of notifications (receive or decline).



Alarms can be triggered any time and anywhere at the touch of a button. Alarm texts can be edited.



Independent login and logout by the user.

Overview of absences with start and end date.



Acknowledgement report in real time. Alarm can be stopped at an early stage.

With Self-Commissioning, you process the bases for your alerting yourself



Management and modification of participant data. Add/delete participant groups.



Manage alarm events (subscriber groups, voice prompts, text messages). Overview of absences with start and end date.



Alarm reports with filter functions.



You can find many more benefits and information on our new CERTAS multicall at www.certas.ch



Don't worry. Live safely.

Certas AG Zürich

Schweizerische Alarm- und Einsatzzentrale Kalkbreitestrasse 51 8003 Zürich T +41 44 637 37 75 verkauf@certas.ch

Certas SA Lausanne

Centrale suisse d'alarme et d'engagement Chemin de Bérée 52 1010 Lausanne T +41 21 213 52 12 vente@certas.ch

Certas SA Lugano

Centrale Svizzera d'allarme e intervento Via Luigi Canonica 6 6900 Lugano T +41 58 910 27 34 vendita@certas.ch

As a subsidiary of Siemens Schweiz AG and the Securitas Group, Certas is Switzerland's leading company in the areas of receiving and handling incidents and information from security and building control systems, as well as from places where people want to feel safe. Backed by a strong commitment to provide responsible and reliable services, Certas is combining its experience of more than 25 years with state-of-the-art technology.







Our certifications: EN 50518 (1-3) ISO 9001, 14001, 45001



From break-ins and fires to personal assistance and technical problems – our alarm monitoring centre has everything you care about and value under control 24 hours, 7 days a week. Better safe than sorry:

www.certas.ch