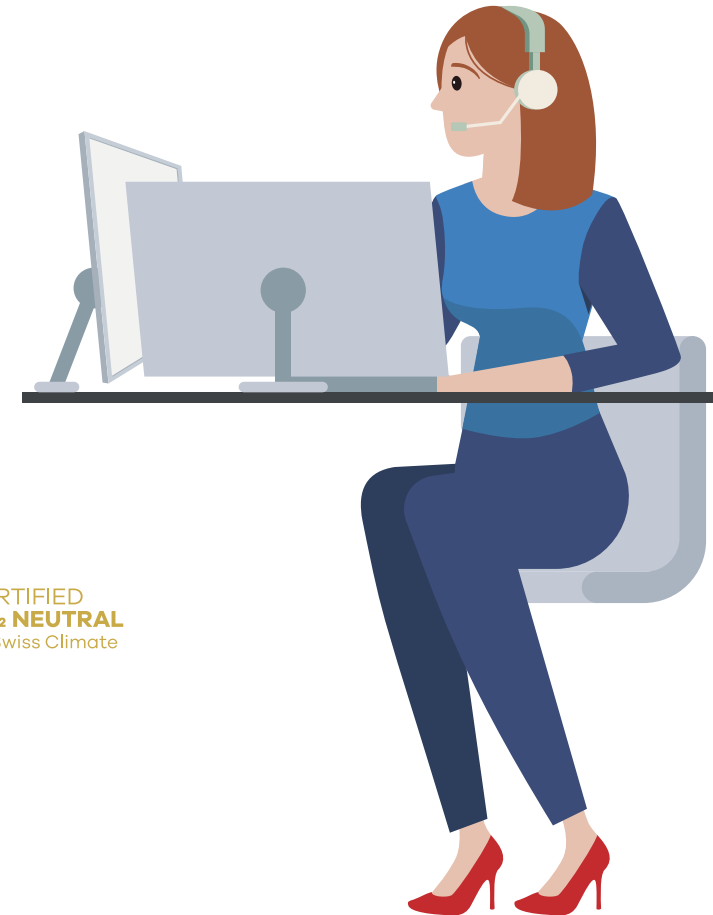# CERTAS PORTAL

As the real and digital worlds increasingly merge, technology is playing an ever more important role in our daily lives. For you, the customer, the change in the interaction between companies and their clientele in the digital age results in greater transparency, time saving and control.

THE BENEFITS TO YOU

- You receive real-time information on the status of all your security systems.
- You maintain a clear overview of your contracts, instructions and contact data, and have access to all your documents.
- You can manage the access rights within your organisation or family yourself.
- You can contact us easily and securely at any time by simply writing to us using the form provided.
- You can make changes independently, easily and quickly with just a few clicks.

CERTAS PORTAL APP

In addition to the normal Web login, you can also enjoy the benefits of the CERTAS portal with our app:

Our certifications: EN 50518 (1-3)
ISO 9001, 14001, 45001

Certas AG Zurich
Kalkbreitestrasse 51
8003 Zurich
T +41 44 637 37 20
E-Mail: kundenservice@certas.ch
www.certas.ch

CREATE YOUR PERSONAL CERTAS PORTAL IN JUST THREE STEPS.

1. REGISTRATION

Go to www.certas.ch, click on Login 👤 at the top right and the CERTAS portal page opens. Click below on Register as a customer now. Alternatively, visit the App Store and enter CERTAS portal in the search box.

The next 4 steps guide you through the registration process:

Enter your connection number
(e.g. 123456-TEG)

Enter your customer number
(e.g. 123456)

Enter your mobile telephone number
(e.g. +41 79 xxx xx xx)

Enter your e-mail address
(e.g. hans.muster@beispiel.ch)

2. ACCOUNT ACTIVATION

The details you have given in step 1 are now being checked.

■ **Your data is recognised in the portal**
If the details entered during registration are recognised in the system, your account will be activated immediately.

■ **The data is not recognised in the portal**
If the data is not recognised in the system, we will check your details and activate your account manually in the CERTAS portal.

You will receive two e-mails:

Click on the link in the e-mail from CERTAS IAM and select Start process.

Follow the instructions of the second e-mail and enter the reference code mentioned.

This reference code will allow you to connect to the CERTAS portal. The password will have to be changed after the first connection.

3. LOG IN AND ENJOY THE BENEFITS

When you have completed your registration, you can log into your customer portal at any time via the Web or with the CERTAS portal app.

Take advantage of the many benefits and keep yourself informed on the status of your security systems directly and easily.

Do you have any unanswered questions? We will be pleased to be of assistance. Contact us at any time at **kundenservice@certas.ch**