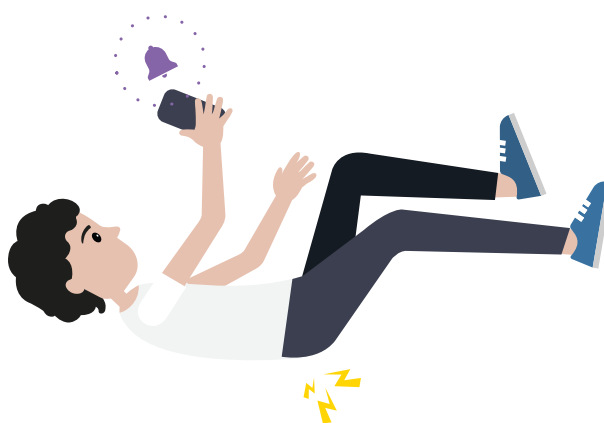


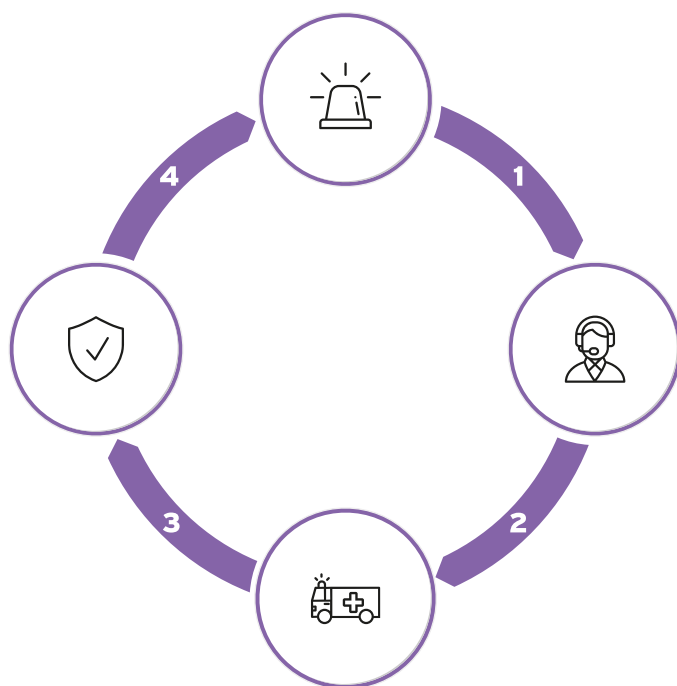
**We see what  
you don't, and  
that is a service  
that means  
you are never  
completely  
alone.**

# IMMEDIATE HELP FOR PEOPLE IN NEED

Persons working alone can be exposed to various risks: falls, injuries and other medical emergencies can pose serious risks. To provide immediate assistance in an accident or critical situation, Certas receives emergency call signals and organises rescues in line with individual emergency plans. This ensures that even those who are alone are never left on their own.



## HOW DOES CERTAS CARE WORK?



### 1. Alarm situation

Persons working alone carry a transmitter with them. This triggers an alarm either at the push of a button or following a defined pattern of behaviour, such as lying down for a longer period of time or a fall.

### 2. Verification

Verification of the alarm signal by a Certas employee and establishment of contact with the person who has had an accident.

### 3. On-site intervention

Arrival of the emergency services (paramedics) and treatment of the person who has had an accident.

### 4. Controlling

Remote monitoring of the intervention and creation of a service report.

In an accident, every second counts. Those working alone are particularly vulnerable. With CERTAS care, you can rest assured that emergency services (paramedics) will be mobilised as quickly as possible in an emergency and all necessary measures taken.

## YOUR BENEFITS



**Automatic alarm activation:** Specific devices can automatically register a fall or a prolonged period of immobility and then automatically trigger an alarm. The alert is processed immediately by the employees in the Certas alarm centre.



**Callback via intercom:** In an accident, the injured person might be unable to move. The specific device automatically accepts the callback by Certas in an emergency and enables the accident victim to communicate with Certas via an intercom system.



**Rapid alert:** In a medical emergency, it is often a matter of minutes. It is important to react quickly and efficiently. Efficient alarm processing is an important part of the Certas security chain.

*Managers who employ persons working alone must ensure that various requirements are met. Among other things, to offer the possibility for a person working alone near the workplace to request help at any time in the event of an emergency. With an alarm organisation, it must be ensured that the call for help is heard reliably and in time and the rescue services are reached (for example, via suitable devices with alarm and voice radio).*

*Source: SECO and SUVA – fact sheets for persons working alone.*



You can find many more benefits and information on CERTAS at [www.certas.ch](http://www.certas.ch)



Don't worry. Live safely.

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As a subsidiary of Siemens Schweiz AG and the Securitas Group, Certas is Switzerland's leading company in the areas of receiving and handling incidents and information from security and building control systems, as well as from places where people want to feel safe. Backed by a strong commitment to provide responsible and reliable services, Certas is combining its experience of more than 25 years with state-of-the-art technology.



Our certifications: EN 50518 (1-3)  
ISO 9001, 14001, 45001



From break-ins and fires to personal assistance and technical problems – our alarm monitoring centre has everything you care about and value under control 24 hours, 7 days a week. Better safe than sorry:

**[www.certas.ch](http://www.certas.ch)**