

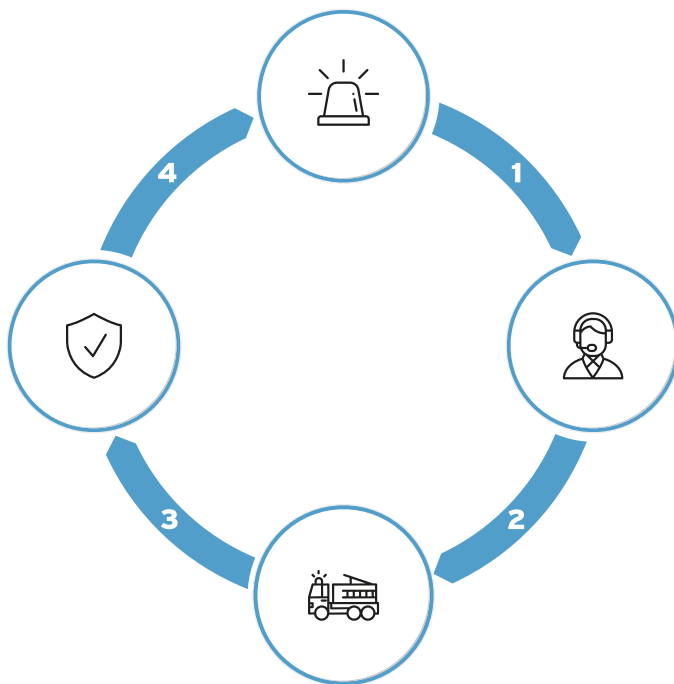
**We see  
something  
you don't  
see – a  
strong team,  
and definitely  
smart.**

# SMART PROCESSING OF ALARMS – IN THE EVENT OF A BREAK-IN, FAULT, FIRE, PANIC OR WATER

With CERTAS control Loxone, you can take advantage of all the benefits of permanent monitoring in the security section of your Loxone Smart Home System. In the event of an alarm, all the required measures are taken so that you can relax and concentrate on the important things in life.

CERTAS control Loxone is suitable for single people or families, owner-occupied homes and rented flats, as well as for companies. All you need is a Loxone system that can be connected to us.

## HOW DOES CERTAS CONTROL LOXONE WORK?



### **1. Signal receipt**

The Loxone mini-server sends an alarm signal, for example when there is a break-in.

### **2. Alarm**

We receive the signal 24 hours a day, 7 days a week, 365 days a year and forward an alarm to the appropriate persons or organisations.

### **3. Intervention**

In an alarm situation, every second counts. We take all steps required to intervene as quickly as possible.

### **4. Controlling**

Creating a service report.

CERTAS control Loxone can be tailored to your needs. We would be happy to provide you with comprehensive advice, so that we can protect you and everything that is dear to you in the event of an alarm.

You find many more benefits and information at [www.certas.ch](http://www.certas.ch)

## YOUR BENEFITS



Reduce your stress. It is a wise decision to install a Smart Home System for your security. However, the system should not be an additional stress factor. It makes sense to delegate alarm management to professionals. Certas employees know exactly what they need to do.



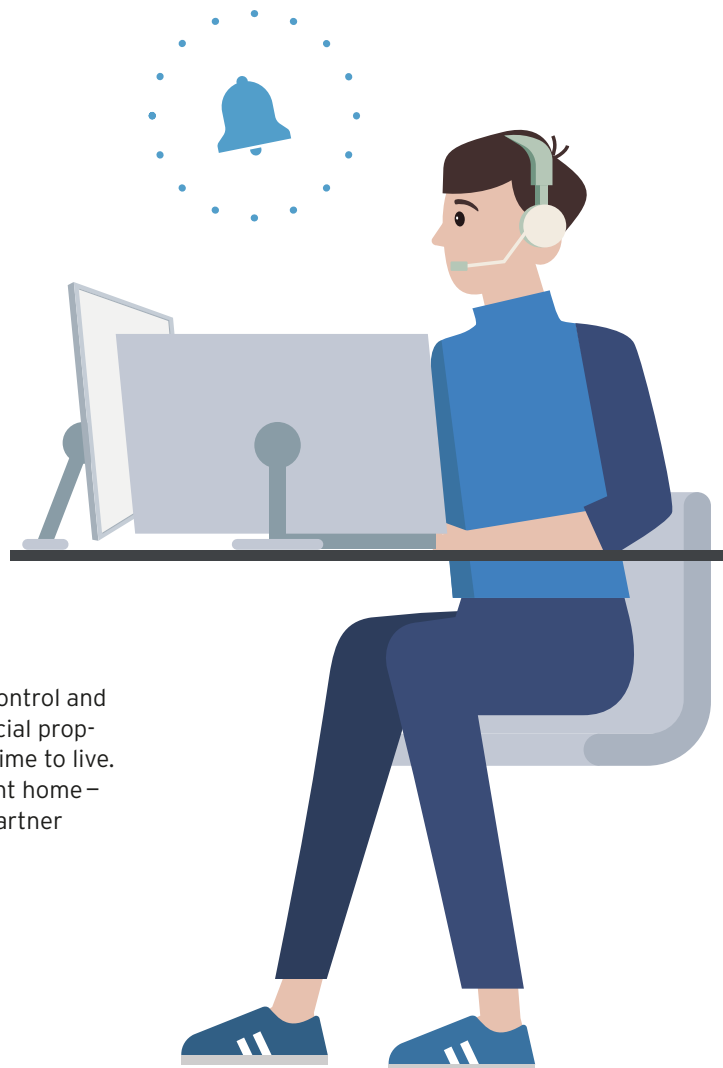
Depending on the alarm plan, the employee ensures that it is not a false alarm. If they do not receive a response or if an incorrect code is entered, they can call on an intervention force (private, public) to take the necessary measures.



A smartphone is not a good solution for processing alarms 24 hours a day. You will not receive alarm signals if you have no reception, if the battery is flat or if the device is switched to mute. In contrast, we can be reached around the clock.



The mere fact that your alarm system is connected to the Certas alarm centre prevents attempted break-ins and thus increases your security. You will receive stickers from Certas as soon as your connection has been activated, thus deterring potential intruders.



## WHO IS OUR PARTNER LOXONE?

Create Automation – Loxone enables all kinds of easy control and intelligent automation, from smart homes and commercial properties to special applications. 50'000 steps less, more time to live. Loxone offers a flexible 360° solution for your intelligent home – for more security and convenience. Find your Loxone partner (installation) at [www.loxone.com](http://www.loxone.com).

In partnership with:

**LOXONE**



Don't worry. Live safely.

#### **Certas AG Zürich**

Schweizerische Alarm- und Einsatzzentrale  
Kalkbreitestrasse 51  
8003 Zürich  
T +41 44 637 37 75  
verkauf@certas.ch

#### **Certas SA Lausanne**

Centrale suisse d'alarme et d'engagement  
Chemin de Bérée 52  
1010 Lausanne  
T +41 21 213 52 12  
vente@certas.ch

#### **Certas SA Lugano**

Centrale Svizzera d'allarme e intervento  
Via Luigi Canonica 6  
6900 Lugano  
T +41 58 910 27 34  
vendita@certas.ch

As a subsidiary of Siemens Schweiz AG and the Securitas Group, Certas is Switzerland's leading company in the areas of receiving and handling incidents and information from security and building control systems, as well as from places where people want to feel safe. Backed by a strong commitment to provide responsible and reliable services, Certas is combining its experience of more than 25 years with state-of-the-art technology.



Our certifications: EN 50518 (1-3)  
ISO 9001, 14001, 45001



From break-ins and fires to personal assistance and technical problems – our alarm monitoring centre has everything you care about and value under control 24 hours, 7 days a week. Better safe than sorry:

**[www.certas.ch](http://www.certas.ch)**