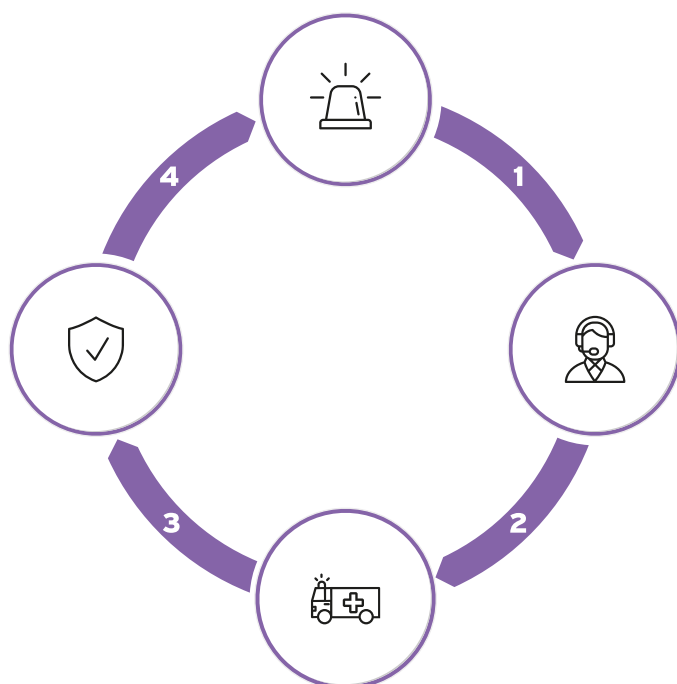


**We see what
you don't,
and that's
help around
the clock.**

IMMEDIATE HELP FOR PEOPLE IN NEED

The call for help can be made by simply pressing a button on a stationary emergency call device, an emergency wristband or an amulet emergency call button. The automatically established voice connection allows our staff to quickly assess the situation and take all necessary measures.

HOW DOES CERTAS CARE WORK?



1. Alarm situation

Persons living alone carry a discreet transmitter with them or have a stationary emergency call device in the room. This triggers an alarm either at the push of a button or following a defined pattern of behaviour, such as a fall.

2. Contact

An employee from our alarm center contacts the person living alone via voice communication on the emergency call device and enquires about their state of health and whether help is required. If the person does not answer, our staff contact the specified emergency contacts and mobilise them.

3. On-site intervention

Arrival of relatives, neighbours or emergency services and treatment of the person who has had an accident.

4. Service report

Creating a service report.

In an accident, every second counts. Those living alone are particularly vulnerable. With CERTAS care, you can rest assured that emergency services will be mobilised as quickly as possible in an emergency, with all necessary measures taken. This ensures that even those who are alone are never left on their own.

YOUR BENEFITS



Automatic alarm activation: Our emergency call devices can automatically register a fall and trigger an alarm. The alert is processed immediately by the employees in the Certas alarm centre.



Callback via emergency call device: In an accident, the injured person might be unable to move. Our emergency call devices automatically accept the callback by Certas and enable the accident victim to communicate with Certas.



Rapid alert: In a medical emergency, it is often a matter of seconds. It is important to react quickly and efficiently. Efficient alarm processing is an important part of the Certas security chain.



In addition to triggering alerts, our emergency call device enables straightforward and convenient communication with friends and relatives via video call (via WLAN or Internet connection). You can stay in contact "together" with the app, exchange information and receive text and picture messages.



One-time basic services

- Create file for alarm standby and alarm receipt (created in Certas system)
- Configuration/programming and transmission test
- Provision of technical infrastructure (24/7 receipt of emergency calls)

125.00

Basic monthly services

(24/7 alarm receipt, rent for emergency call device and emergency wristband)

- 1-5 instruction profiles, 6 phone numbers (registered addresses)
- Operation, receipt and processing of signals for each device
- Rent for emergency call device, including SIM card from Certas and emergency wristband

60.00

Additional options

- Intervention standby by Securitas 24/7 (monthly)
- Intervention by Securitas (price per intervention/deployment)
(if you are interested in this intervention service we will be happy to send you an offer)
- Key safe
- Adhesive for installing the key safe
- Flat-rate: for each adjustment of the instruction for the alert
(1 x per year inclusive, each further)

30.00

ab 108.00

89.00

10.00

60.00

You can find many more benefits and information on CERTAS at www.certas.ch



Don't worry. Live safely.

Certas AG Zürich

Schweizerische Alarm- und Einsatzzentrale
Kalkbreitestrasse 51
8003 Zürich
T +41 44 637 37 75
verkauf@certas.ch

Certas SA Lausanne

Centrale suisse d'alarme et d'engagement
Chemin de Bérée 52
1010 Lausanne
T +41 21 213 52 12
vente@certas.ch

Certas SA Lugano

Centrale Svizzera d'allarme e intervento
Via Luigi Canonica 6
6900 Lugano
T +41 58 910 27 34
vendita@certas.ch

As a subsidiary of Siemens Schweiz AG and the Securitas Group, Certas is Switzerland's leading company in the areas of receiving and handling incidents and information from security and building control systems, as well as from places where people want to feel safe. Backed by a strong commitment to provide responsible and reliable services, Certas is combining its experience of more than 25 years with state-of-the-art technology.



Our certifications: EN 50518 (1-3)
ISO 9001, 14001, 45001



From break-ins and fires to personal assistance and technical problems – our alarm monitoring centre has everything you care about and value under control 24 hours, 7 days a week. Better safe than sorry:

www.certas.ch